

Dental Technician

Title: Dental Technician	Reporting To: Team Leader, Laboratory
Business Unit: General and Specialist Services	Direct Reports: NIL
Classification: AHP 2	Enterprise Agreement: Allied Health Professionals Agreement 2021-2026

Position Purpose:

As part of the Laboratory team, this role is responsible for constructing various appliances such as removable and fixed prosthesis including dentures, repairs, adjustments, implants, bridges, retention plates post orthodontic braces removal.

Our Values:

We are Accountable | We are Respectful | We are Collaborators | We are Innovators

Role Accountabilities:

Role Specific

- Receiving physical dental impression moulds or computerized models from dental clinics with RDHM and studying dentists' instructions.
- Liaise directly with the dental operators, students and patients to ensure quality of dental prosthetics are delivered
- Encasing wax replicas of dental impressions with suitable mould materials.
- Constructing prostheses and devices by replacing wax with plastic, metal, or ceramic materials.
- Polishing and finishing dental prostheses and devices prior to placement by dentists.
- Adjusting dental prostheses and devices before final placement.
- Assist in performing routine equipment maintenance and facilitating repairs.
- Assist in documenting processes, as well as adhering to industry regulations and safety standards.
- Keeping informed of advancements in the field of dental laboratory technologies and techniques.
- Provide support to all clinical and lab team members

Generic:

- Model behaviors that demonstrate the Victorian Public Sector and OHV values in all aspects of work
- Undertake continuous professional learning and development to ensure current competence including any prescribed OHV training in safety and quality
- Participate in myDevelopment ensuring goals are signed off and reviewed.
- Demonstrate and promote a proactive commitment to health & safety, well-being and the work environment by actively participating in the ongoing identification and prevention of risks.
- Maintain client privacy and confidentiality in accordance with organisational procedures and policies.
- Maintain a commitment to child safety, equity and inclusion, and cultural safety
- Adhere to the OHV Child Safety Framework and Code of Conduct and all other child safe policies and procedures.

Role requirements:

<p>Knowledge:</p> <p>Mandatory</p> <ul style="list-style-type: none"> • Knowledge of processes behind construction, modification and repair of dental prosthetics, crown & bridge, implants • Knowledge of safety and compliance guidelines within a hospital setting • Infection control knowledge • Knowledge of oral health and laboratory terminology • Completed qualifications in Diploma of Dental Technology • Completed a new apprenticeship in Dental Technology • Year 10 secondary school completion • Proficiency in MS office suite of programs <p>Desirable</p> <ul style="list-style-type: none"> • Knowledge of OHV and public oral health 	<p>Experience:</p> <p>Mandatory</p> <ul style="list-style-type: none"> • Excellent verbal and written communication skills and the ability to liaise effectively with all stakeholders' levels • Minimum of 3 years' experience with denture work, implants crowns, zirconia framework and build ups and the emax system, resin bonded bridges, diagnostic wax ups • Experience involving a diversity of techniques such as plaster casting, laser and electro-spot welding, metal polishing, wax modelling, ceramics, wire bending, Shade selection • Experience in 3 shape scanning processes for Implants, Crown + Bridge <p>Desirable</p> <ul style="list-style-type: none"> • Experience in a public health sector environment • Experience in using a patient management system e.g. Titanium
<p>Behavioural competencies:</p> <ul style="list-style-type: none"> • Adaptability • Building Trust • Collaboration 	<p>KPIs:</p> <ul style="list-style-type: none"> • Complete a minimum 15 porcelain fused to metal or gold, emax,

- Contributing to Team Success
- Customer Focus
- Decision Making
- Quality Orientation/Initiating action
- Managing Work

- implants, or crowns on a weekly basis
- Meet 100% accreditation requirements
- Participate in myDevelopment